\*\*Actors:\*\*

1. \*\*Customer (User)\*\* - Represents the users of the web application, including parents, guardians, and children.

2. \*\*Admin (Store Owner)\*\* - Represents the store owner or administrator who manages the toy inventory and receives notifications.

\*\*Use Cases:\*\*

1. \*\*Browse Toys\*\*

- Description: The customer can browse the catalog of toys.

- Actor: Customer

2. \*\*Search for Toys\*\*

- Description: The customer can search for toys based on various criteria.

- Actor: Customer

3. \*\*View Toy Details\*\*

- Description: The customer can view detailed information about a specific toy.

- Actor: Customer

4. \*\*Add to Shopping Cart\*\*

- Description: The customer can add toys to their shopping cart.

- Actor: Customer

5. \*\*Manage Shopping Cart\*\*

- Description: The customer can view and manage the items in their shopping cart.

- Actor: Customer

6. \*\*Checkout\*\*

- Description: The customer can proceed to checkout and complete a purchase.

- Actor: Customer

7. \*\*Receive Payment Confirmation\*\*

- Description: The customer receives a payment confirmation email after completing a purchase.

- Actor: Customer

8. \*\*Manage Inventory\*\*

- Description: The admin can manage the toy inventory, add or remove products.

- Actor: Admin

9. \*\*Receive Sales Notifications\*\*

- Description: The admin receives email notifications highlighting best-selling and worst-selling toys.

- Actor: Admin

10. \*\*Access FAQs\*\*

- Description: Customers can access frequently asked questions (FAQ) for information.

- Actor: Customer

11. \*\*Provide Feedback\*\*

- Description: Customers can provide feedback through surveys.

- Actor: Customer

12. \*\*Receive Personalized Recommendations\*\*

- Description: Customers receive personalized toy recommendations based on survey responses.

- Actor: Customer

13. \*\*Update Survey Responses\*\*

- Description: Customers can update their survey responses for child profiles.

- Actor: Customer

14. \*\*Access Customer Support\*\*

- Description: Customers can access customer support through chat, email, or phone.

- Actor: Customer